

Appendix: GP appointment access, the data behind the rankings

nuze.com, October 2026. Companion to the GP access piece. This is the data pack as built: sources and publication dates, method, every ranking in full, trend tables and the caveats. Figures are as published by NHS England and the GP Patient Survey; practice-level numbers depend on how each practice records appointments and should be read with the caveats. The underlying files practices.csv and areas.csv are available on request.

Working directory: scratchpad\gp\data\. Raw downloads in raw\, scripts in tools\, every URL tried in sources_log.csv.

Outputs:

File	What it is
practices.csv	6,176 rows, one per practice (union of the July 2026 appointments file, the July 2026 registration file and GPPS 2026). Every measure below, with year/source in the column name.
areas.csv	305 rows: England, 9 ONS regions, 36 ICBs (as in the July 2026 practice map), 106 sub-ICB locations, 153 upper-tier local authorities (all with at least one mapped practice; 150 have 5+ practices and are ranked). London=1 flags London.
league_tables.md	Generated league tables: England, regions, all 33 London boroughs, England UTLA top/bottom 10 on ten measures (min 5 practices, 150 areas), sub-ICB top/bottom 10, and the best/worst 20 practices nationally on four measures (list size >= 3,000).
oc_hourly_feb2026.csv, oc_by_weekday_feb2026.csv	Online-consultation submissions by time band (weekdays) and by day of week, England and London, February 2026.
appts_by_weekday_jul2026.csv, appts_by_date_jul2026.csv	Appointments and same-day share by day of week and by date, July 2026, England and London.
build_log.json	Row counts, totals, value sets, unmapped practices.
tools\build.js, tools\hourly.js, tools\stats.js, tools\postcode_lookup.js	Reproducible pipeline (Node 24; no Python on this box).

1. Sources (all saved in raw\)

#	Dataset	Period used	Publisher / publication	Published	File(s)
1	Appointments in General Practice, practice-level crosstab	July 2026 (latest available)	NHS England, "Appointments in General Practice, July 2026" (Official Statistics in Development)	27 Aug 2026	Practice_Level_Crosstab_Jul_26.zip (also contains May and June 2026 and Mapping.csv)
1b	Same, prior years	July 2025 / July 2024 / July 2023	NHS England monthly releases	28 Aug 2025 / 29 Aug 2024 / 31 Aug 2023	Practice_Level_Crosstab_Jul_25/24/23.zip
1c	Sub-ICB daily file and coverage file	Apr 2024-Jul 2026 daily	same release	27 Aug 2026	Appointments_GP_Daily_CSV_Jul_26.zip (SUB_ICB_LOCATION_CSV_Jul_26.csv, APPOINTMENTS_GP_COVERAGE.csv)
1d	National summary workbook and Annex 1 practice summary (list size, appointments per 1,000, Data Quality notes)	July 2026 (+ Annex 1 for July 2023/24/25 for list sizes)	same releases	as above	GP_Appointment_Publication_Summary_July_2026.xlsx, GPAD_Annex1_Practice_Level_Breakdown_Summary_July_20xx.xlsx
2	Patients registered at a GP practice (practice list sizes with postcode and sub-ICB)	1 July 2026	NHS England, "Patients Registered at a GP Practice, July 2026"	9 Jul 2026	gp-reg-pat-prac-all_Jul26.zip, gp-reg-pat-prac-map.zip (practice to PCN/sub-ICB/ICB/region map, extract 1 Jul 2026)

#	Dataset	Period used	Publisher / publication	Published	File(s)
3	GP Patient Survey, practice-level weighted results	2026 (fieldwork 2 Jan-13 Apr 2026; 654,714 responses; 22.1% response rate), 2025, 2024	NHS England / Ipsos, gp-patient.co.uk	2026 results published July 2026 (day not shown on site)	GPPS_2026_Practice_data_weighted.csv (6,166 practices), GPPS_2025_... (6,215), GPPS_2024_... (6,307), GPPS_2026_National_results_and_trends.xlsx, GPPS_2026_List_of_reporting_variables.xlsx, GPPS_2026_Questionnaire.pdf
4	General Practice Workforce, practice-level CSV	31 December 2025 (latest retrievable; see caveats)	NHS England, "General Practice Workforce, 31 December 2025"	22 Jan 2026	GPWPracticeCSV.122025.zip (detailed and high-level practice CSVs), GPW_Bulletin_Tables_December_2025.xlsx (England time series Sep 2015-Dec 2025)
5	Postcode to local authority lookup	ONS NSPL/ONSPD-derived (postcodes.io, August 2026 vintage)	postcodes.io bulk API	n/a	postcode_lookup.csv (5,610 unique practice postcodes)
6	Submissions via Online Consultation Systems in General Practice (monthly, practice-level) and "By Day and Time"	February 2026 (latest captured)	NHS England	26 Mar 2026	OC_Submissions_Feb2026.zip, OC_DayTime_Feb2026.zip, OCVC_Metadata_DayTime_2026.xlsx

Access notes. Every digital.nhs.uk publication page returned a Cloudflare "Just a moment" challenge (HTTP 403) to curl and Node, so the pages were read from Wayback Machine captures (the Internet Archive itself was intermittently "temporarily offline" during the session). The data files on files.digital.nhs.uk are on plain S3 and downloaded directly once the hashed URLs were known. August 2026 appointments (due 24 Sep 2026) and September 2026 could not be reached: no Wayback capture exists and the live page is challenged, so July 2026 is the latest month used, with July 2023/2024/2025 as comparators. The 2026 monthly workforce pages (31 July 2026, published 27 Aug 2026; 31 Aug 2026) are only captured as challenge pages, so 31 December 2025 is the latest practice-level workforce file used. gp-patient.co.uk's TLS certificate had expired on the day of the build; it was fetched with certificate checking off. The ONS NSPL was not at the path given in the brief (the f1ats\data directory does not exist), so postcodes.io, which is built on the ONS postcode products, was used instead.

2. Method

2.1 Appointment measures (NHS England GPAD practice crosstab)

One row per practice x healthcare-professional type x mode x national category x time-between-booking-and-appointment x status. All shares use total appointments in the month as the denominator (the publication's own convention), including rows with unknown mode/time/status; the unknown shares are reported alongside (England, July 2026: mode unknown 2.5%, time unknown 0.1%, status unknown 6.2%).

- Appointments per 1,000 registered patients: appointments in the month / list size at 1 July 2026 x 1,000 (July 2023-25: list size from that year's Annex 1 Table 1).
- Same-day share: "Same Day" / total. Within 7 days: Same Day + 1 Day + 2 to 7 Days. Over 14 days: 15-21 + 22-28 + More than 28 Days. Over 28 days: More than 28 Days. (The published file spells one band "2 to 7 Days" and the others with two spaces; the build normalises whitespace.)
- Face-to-face share, telephone share, video/online share, home-visit share: by APPT_MODE. GP share: HCP_TYPE = GP (the only HCP type NHS England says is recorded consistently; everything else is "Other Practice staff"). DNA rate: status = DNA / total.
- Area figures are sums of the practice rows mapped to that area (not averages of practice percentages). The England total reconciles exactly with the published Table 1a: 33,928,829 appointments, 6,114 included practices, 6,179 open active practices, 63,393,561 registered patients at included practices (my list-size sum for the same practices: 63,388,625).

2.2 GPPS measures and area weighting

Practice CSV columns used (2026 variable names; identical in 2024 and 2025 unless stated):

Measure in outputs	GPPS variable	Question (2026 questionnaire number)
phone_easy	localgpservicesphone.pcteval	Q1 ease of contacting the practice by phone - % easy
website_easy / app_easy	localgpserviceswebsite.pcteval / localgpservicesapp.pcteval	Q2/Q3 (2026 only in outputs)

Measure in outputs	GPPS variable	Question (2026 questionnaire number)
contact_experience_good	gpcontactoverall.pcteval	Q16 overall experience of contacting the practice - % good
offered_choice_time_day	lastgpapptchoice.pcteval	Q19 offered a choice of time or day
offered_choice_location / not_offered_choice	lastgpapptchoice.pctevalb / .pctevalc	Q19 choice of location / not offered these choices (pctevalc exists in 2026 only)
wait_about_right / wait_too_long	lastgpapptwait.pcteval / lastgpapptwait_2.pct	Q21 how long waited for the appointment - about right / too long
overall_good	overallexp.pcteval	Q32 overall experience of the GP practice - % good
next_step_same_day	gpcontactnextsteptiming_1.pct + _2.pct	Q13 knew what the next step would be "there and then" or "later the same day" (derived the same way in all three years)
phone_answered_straight_away, phone_held_waited, phone_callback, phone_gave_up, phone_not_answered	gpcontactoutcome_1..5.pct	Q11 outcome when phoned
could_not_contact, told_contact_again_another_day	gpcontactnextstep_4.pct, _3.pct	Q12
contacted_how_phoned	gpcontacthow_1.pct	Q10 "I phoned the practice"

GPPS has no question on the time of day people tried to contact the practice (checked the full 2026 variable list and questionnaire); the "8am" measure therefore comes from the online-consultation day-and-time file (section 2.5). GPPS suppresses small cells with negative codes (-97, -98); these are treated as missing. Practice percentages are weighted (Ipsos weights for non-response and demographics). Area results are computed as sum over practices of (practice % x practice weighted evaluation base <var>.baseevalw) / sum of bases, i.e. weighted by the number of weighted respondents answering that question. This reproduces the published national figure to 0.1 point (phone easy 2026: 56.9% here vs 56.9% in the national trends workbook; 2024 49.7% vs 49.7%; 2025 53.0% vs 52.9%). Comparability: the questionnaire was redesigned in 2024, so 2024-2026 are comparable with each other but not with 2023 or earlier; NHS England states there were no changes to the core questionnaire in 2026 and only minor response-option wording changes in 2025 (Q9 and Q39).

2.3 Workforce

From the 31 December 2025 practice-level detailed CSV: TOTAL_GP_EXTG_FTE = fully qualified GP FTE (all GPs excluding those in training grade; NHS England's headline "fully qualified" definition, includes locums), TOTAL_GP_EXTGL_FTE (also excluding locums), TOTAL_PATIENTS (registered patients at the practice in the workforce file). Patients per fully qualified GP FTE = sum of patients / sum of FTE across practices in the area. 6,174 practices; GP data fully provided for 5,886, with FTE estimates for 232, fully estimated for 56 (wf_dec2025_gp_data_source in practices.csv). England trend since 2019 from Bulletin Table 1a (which includes estimates for non-returning practices).

2.4 Geography

- Practice postcode: PRACTICE_POSTCODE from the July 2026 practice map (extract 1 July 2026), falling back to the registration file postcode.
- Postcode to local authority: postcodes.io bulk lookup, fields admin_district (lower-tier/unitary/London borough with GSS code) and admin_county (county, where two-tier). Upper-tier local authority = admin_county where present, else admin_district. London = postcodes.io region = "London" (the 32 boroughs plus City of London). Sub-ICB, ICB and NHS region come from the NHS practice map.
- 5,610 unique postcodes queried; 1 not found (SE15 2UA, practice G85040). 38 of 6,176 practice rows have no local authority: 37 have no postcode in the July 2026 practice map or registration file (practices present in GPPS 2026 or the appointments file but no longer registered as open at 1 July 2026, e.g. closed/merged) plus G85040. These are excluded from local-authority tables but kept in practices.csv.
- UTLA league tables use a minimum of 5 practices (150 areas). City of London has 1 practice and is shown in the London table but not ranked.

2.5 Online consultations and the "8am" measure

Monthly file (Feb 2026): OC_TOTAL_SUBMISSIONS, OC_RATE_PER_1000_REGISTERED_PATIENTS, PATIENTS_REGISTERED, submission type (clinical/admin/other). Day-and-time file: submissions per practice per date per time band (15 bands; note 00:00-05:59, 18:00-18:29 and 18:30-23:59 are not single hours). "8am share" = weekday submissions in the 08:00-08:59 band / all weekday submissions (practice level shown only where weekday submissions >= 50). This is a direct measure of how front-loaded online demand is at the start of the day; it is not a measure of phone demand.

3. Headline findings (exact numbers)

3.1 England, July 2026 (NHS England, published 27 Aug 2026)

- 33,928,829 appointments at 6,114 included practices (98.9% of 6,179 open practices; 99.9% of patients), 23 working days; 535 appointments per 1,000 registered patients (NHS England's own Table 1a figure: 33,928,829 / 63,393,561 = 535.2).
- 44.7% of appointments took place on the day they were booked; 69.6% within 7 days; 17.9% more than 14 days after booking; 5.4% more than 28 days.
- 60.1% face-to-face, 24.4% telephone, 11.9% video/online, 1.2% home visit (2.5% mode unknown). 44.5% with a GP. DNA 4.3% (1,447,392 appointments not attended; 2,110,563 unknown status).
- Trend, July 2023 to July 2026 (same-month comparison; practices with appointments and list size):

Month	Practices	Appointments	Working days	Per working day	Per 1,000 patients	Same day %	Within 7d %	Over 14d %	Over 28d %	F2F %	Telephone %	GP %	DNA %
Jul 2023	6,139	27,300,312	21	1,300,015	445.3	43.6	70.4	16.4	4.3	68.3	26.5	46.6	4.4
Jul 2024	6,125	31,308,581	23	1,361,243	500.1	43.9	69.8	17.2	4.8	64.6	25.7	44.2	4.7
Jul 2025	6,144	32,471,764	23	1,411,816	510.5	43.7	69.1	17.9	5.2	63.1	25.2	44.3	4.2
Jul 2026	6,114	33,928,829	23	1,475,166	535.3	44.7	69.6	17.9	5.4	60.1	24.4	44.5	4.3

Appointments per working day are up 13.5% on July 2023; the same-day share has barely moved (43.6% to 44.7%) while the over-28-day share has risen from 4.3% to 5.4% and face-to-face has fallen from 68.3% to 60.1% (video/online has taken the difference: it was not separately large in 2023).

- Day of week, July 2026 (sub-ICB daily file): Mondays average 1,616,385 appointments with 51.1% same-day; Tuesday 1,537,677 (43.5%); Wednesday 1,459,135 (43.0%); Thursday 1,430,948 (42.7%); Friday 1,326,679 (44.7%); Saturday 53,411 (10.5%); Sunday 3,783. London Mondays: 242,583 appointments, 52.3% same-day. The busiest day in the month was Monday 6 July 2026 (1,637,482 appointments, 50.9% same-day). Full table in `appts_by_weekday_jul2026.csv` and `appts_by_date_jul2026.csv`.
- Practice spread (5,844 practices with list $\geq 3,000$ and July 2026 data): median same-day share 42.3%, 10th percentile 27.5%, 90th percentile 60.5%; 626 practices booked 60% or more of appointments same-day, 377 booked 25% or fewer; 721 practices had 30% or more of appointments booked more than 14 days ahead.

3.2 GP Patient Survey 2026 (England; practice results weighted to area)

Year	Responses	Easy to get through by phone %	Good experience of contacting practice %	Offered choice of time/day %	Not offered any choice %	Wait about right %	Overall experience good %	Knew next step same day %
2024	685,040	49.7	67.4	52.9	n/a	65.9	74.0	88.2
2025	697,946	53.0	69.6	54.2	n/a	67.2	75.4	87.7
2026	654,714	56.9	72.6	56.9	36.6	69.3	76.7	86.5

- Phone access has improved for three years running: 49.7% found it easy in 2024, 56.9% in 2026 (+7.2 points). At practice level 4,387 practices improved and 1,726 got worse (median change +6.5 points). Still, among 6,118 practices with 50+ responses, 319 have fewer than 30% of patients saying it is easy to get through, while 342 are at 90% or more. In 2026 only 13.0% of patients who phoned said their call was answered straight away; 1.2% could not contact the practice at all.
- Overall experience good: 74.0% (2024), 75.4% (2025), 76.7% (2026).

3.3 Workforce

- England, 31 Dec 2025 (Bulletin Table 1a, FTE incl. estimates): 28,777 fully qualified GP FTE, vs 28,129 in Dec 2019 and 28,182 in Sep 2019 (+2.1% in six years); all GPs incl. trainees 38,220 vs 34,519 (Dec 2019). From the practice file: 63,668,655 patients per 28,582 fully qualified FTE at 6,106 matched practices = 2,228 patients per fully qualified GP FTE (2,274 excluding locums).
- London: 2,482 patients per fully qualified GP FTE (11.4% worse than England); 7 of the 10 worst-staffed UTLAs in England are London boroughs (Brent 3,300; Redbridge 3,080; Newham 3,058; Hammersmith and Fulham 2,992; Ealing 2,894; Barking and Dagenham 2,878; Havering 2,854). Best staffed: Devon 1,702; Westmorland and Furness 1,775; North Somerset 1,776. Across the 150 ranked UTLAs, patients per GP correlates -0.63 with the GPPS overall-good score and -0.39 with phone ease (fewer GPs per patient, worse experience).

3.4 Online requests and the 8am spike (Feb 2026)

- 8,615,369 online consultation submissions in February 2026 at 6,168 practices (135 per 1,000 patients; London 123 per 1,000). 98.9% were submitted on weekdays; Mondays alone took 27.5% (2,371,908).

- Of 8,525,352 weekday submissions, 2,096,286 (24.6%) were made between 08:00 and 08:59, 14.0% between 09:00 and 09:59 and 41.5% between 07:00 and 09:59; only 2.4% after 6pm. London is slightly less front-loaded: 21.4% in the 8am hour (291,709 of 1,360,361) and 36.7% between 7 and 10am. Enfield is the most 8am-heavy area in England (41.4% of weekday requests in the 8am hour), Hammersmith and Fulham the least (12.3%).
- Weekday online submissions by time band, February 2026 (oc_hour1y_feb2026.csv):

Time band	England submissions	England %	London submissions	London %
00:00-05:59	23,556	0.28	3,538	0.26
06:00-06:59	32,087	0.38	3,533	0.26
07:00-07:59	248,148	2.91	25,797	1.90
08:00-08:59	2,096,286	24.59	291,709	21.44
09:00-09:59	1,195,994	14.03	181,792	13.36
10:00-10:59	953,704	11.19	153,547	11.29
11:00-11:59	812,690	9.53	136,925	10.07
12:00-12:59	664,593	7.80	117,460	8.63
13:00-13:59	559,755	6.57	100,908	7.42
14:00-14:59	552,434	6.48	97,069	7.14
15:00-15:59	487,213	5.71	87,211	6.41
16:00-16:59	415,204	4.87	75,978	5.59
17:00-17:59	282,783	3.32	52,693	3.87
18:00-18:29	84,086	0.99	16,612	1.22
18:30-23:59	116,819	1.37	15,589	1.15
All weekday	8,525,352	100	1,360,361	100

(London here = practices in the NHS London region, 1,111 practices in the day-and-time file; the bands are NHS England's, and the first and last two are not single hours.)

- Submissions by day of week, Feb 2026: England Mon 27.5%, Tue 19.6%, Wed 18.1%, Thu 17.4%, Fri 16.4%, Sat 0.4%, Sun 0.6%; London Mon 27.3%, Tue 19.7%, Wed 18.2%, Thu 17.2%, Fri 16.8%, Sat 0.4%, Sun 0.5%.
- Across UTLAs the 8am share is only weakly related to the same-day appointment share ($r = +0.14$) and negatively related to phone ease ($r = -0.36$): areas where online demand piles up at 8am tend to be ones where patients also find the phones harder.

3.5 London

	England	London
Practices (Jul 2026)	6,176	1,132
Registered patients	63,388,625	10,984,939
Appointments per 1,000, Jul 2026	535.3	468.3
Same day %	44.7	46.6
Within 7 days %	69.6	75.5
Over 14 days %	17.9	11.6
Over 28 days %	5.4	2.3
Face-to-face % / telephone %	60.1 / 24.4	56.8 / 30.3
GP share %	44.5	53.1
DNA %	4.3	5.7
GPPS 2026 phone easy % (2024)	56.9 (49.7)	59.7 (53.1)
GPPS 2026 contact experience good %	72.6	72.4
GPPS 2026 offered choice of time/day %	56.9	60.9
GPPS 2026 wait about right %	69.3	66.5
GPPS 2026 overall good % (2024)	76.7 (74.0)	75.4 (72.6)
Patients per fully qualified GP FTE, Dec 2025	2,228	2,482
Online submissions per 1,000, Feb 2026	135.0	123.2
8am-hour share of weekday online requests	24.6	21.4

London delivers fewer appointments per head (468 vs 535 per 1,000) but books them sooner (75.5% within 7 days, 11.6% over 14 days vs 69.6% and 17.9%), relies more on the telephone (30.3% vs 24.4%) and more on GPs (53.1% vs 44.5%), has a higher DNA rate (5.7% vs 4.3%), and has the thinnest GP cover of any region (2,482 patients per fully qualified GP FTE; next worst East of England 2,374; best South West 1,963).

London boroughs, July 2026 / GPPS 2026 (all 33; full column set in league_tables.md and areas.csv):

Borough	Practices	Patients	Appts/1,000	Same day %	Within 7d %	Over 14d %	F2F %	GP %	DNA %	Phone easy %	Contact good %	Choice time/day %	Wait right %	Overall good %	Patients per FQ GP FTE	OC/1,000	8am share %
Barking and Dagenham	35	276,425	527.8	45.9	75.7	10.0	58.2	49.1	6.8	52.6	64.9	52.4	55.6	69.2	2,878	71.6	25.9
Barnet	46	446,072	501.8	58.4	82.5	8.2	48.6	60.7	4.1	48.7	67.2	53.2	65.0	72.3	2,363	143.3	23.1
Bexley	19	261,935	449.6	44.6	73.6	11.1	50.5	54.5	4.6	52.8	67.7	61.5	57.2	72.4	2,735	166.0	20.3
Brent	56	583,721	495.5	44.0	75.7	11.3	54.1	43.5	6.5	60.8	71.7	62.2	61.1	70.9	3,300	85.1	16.5
Bromley	41	356,721	443.8	49.9	75.4	13.2	52.2	57.6	3.5	52.7	71.1	52.4	65.6	75.2	2,380	192.2	23.1
Camden	31	320,201	396.9	50.3	79.4	9.4	49.9	55.4	6.1	68.3	78.5	68.2	73.5	78.6	2,035	105.1	19.4
City of London	1	9,445	424.7	58.0	82.4	9.2	76.6	59.3	3.1	67.4	78.1	71.8	86.9	71.2	2,005	187.1	15.8
Croydon	46	444,346	475.2	43.2	71.9	13.7	52.5	51.7	6.3	59.6	73.2	61.4	67.0	78.8	2,382	155.9	18.3
Ealing	69	471,886	548.4	43.0	71.2	14.7	67.2	45.0	4.6	63.1	71.8	59.9	66.7	75.6	2,894	66.7	22.7
Enfield	31	359,664	464.6	53.3	81.6	8.4	55.4	55.6	5.1	48.3	63.1	51.7	60.8	70.6	2,495	103.7	41.4
Greenwich	29	328,321	424.3	44.5	78.5	7.6	51.7	53.5	6.8	56.2	72.1	54.6	64.8	74.7	2,643	149.3	21.0
Hackney	37	350,012	544.9	54.8	82.5	7.7	61.0	52.3	6.0	68.2	78.0	68.4	75.8	81.3	1,851	138.6	18.3
Hammersmith and Fulham	28	331,400	430.0	37.3	70.6	15.7	61.5	52.1	3.9	61.0	73.2	70.8	64.1	74.6	2,992	101.1	12.3
Haringey	33	338,733	435.5	54.1	82.4	6.2	56.2	58.3	5.5	62.1	73.3	61.2	70.3	76.7	2,418	129.4	22.4
Harrow	28	276,100	525.5	46.6	74.0	12.3	63.0	45.8	6.2	60.8	74.9	59.0	71.1	77.3	2,371	146.0	23.1
Havering	36	282,616	418.8	40.0	70.1	14.9	65.8	55.5	5.5	62.3	72.2	58.3	62.1	76.3	2,854	54.7	16.3
Hillingdon	44	348,839	552.7	46.6	76.0	11.0	63.3	49.1	6.2	60.8	72.7	57.6	69.5	76.1	2,764	110.6	20.6
Hounslow	42	338,903	552.9	44.1	70.3	16.3	60.0	47.0	4.4	64.9	74.5	64.7	62.0	76.9	2,621	66.0	18.1
Islington	31	301,014	436.8	51.5	80.3	8.9	46.0	61.2	5.9	64.3	77.2	61.6	72.3	76.8	2,502	89.4	16.8
Kensington and Chelsea	32	229,832	558.4	49.6	78.3	8.7	74.2	51.3	3.7	77.1	82.6	70.1	75.6	83.7	2,218	35.3	15.3
Kingston upon Thames	18	218,577	459.9	50.2	75.3	12.6	60.1	59.9	3.9	60.5	78.0	62.9	74.2	81.2	1,900	174.2	20.6
Lambeth	40	427,545	437.3	47.2	77.4	10.2	46.5	60.1	6.4	65.9	77.6	62.4	73.1	79.5	2,311	128.0	22.6
Lewisham	30	352,160	378.7	35.6	65.1	18.0	60.8	56.4	8.4	51.0	71.2	59.4	59.6	74.6	2,450	150.6	23.6
Merton	22	233,640	406.3	46.6	74.3	12.5	61.3	63.8	5.9	64.1	76.1	63.7	72.4	80.3	1,906	120.7	20.7
Newham	43	465,266	439.5	40.5	74.8	10.8	52.2	50.4	7.6	54.8	66.0	58.2	55.7	70.0	3,058	164.9	21.3
Redbridge	41	370,005	508.3	49.7	80.3	7.6	56.6	52.9	5.8	47.0	63.0	54.3	62.2	67.4	3,080	85.3	23.5
Richmond upon Thames	27	239,748	431.3	42.8	69.4	16.8	56.6	60.0	3.8	70.3	81.1	70.6	68.8	83.1	1,959	142.1	17.0
Southwark	31	359,022	373.8	44.0	72.4	13.3	53.3	59.2	7.0	60.5	72.8	61.8	65.9	75.6	2,593	135.5	22.5
Sutton	21	215,639	495.1	50.7	75.9	12.8	50.3	53.5	4.2	60.9	75.3	63.7	71.4	77.7	2,600	142.0	29.8
Tower Hamlets	30	387,560	500.1	43.3	72.8	12.8	53.5	52.0	7.1	46.8	58.8	50.6	54.9	62.0	2,498	175.1	25.4
Waltham Forest	39	327,660	405.8	47.2	78.1	9.1	53.5	54.8	6.0	55.2	70.1	54.8	68.0	72.8	2,729	157.4	20.1
Wandsworth	38	407,814	457.9	44.2	72.6	13.0	57.4	52.6	6.1	67.1	79.6	69.7	74.2	83.6	1,923	190.9	17.8
Westminster	37	324,117	465.3	46.0	72.9	13.6	68.4	50.6	4.8	72.0	77.6	72.5	72.8	78.1	2,449	48.4	16.3

London borough extremes:

- Same-day share: Barnet 58.4% (also 1st of all 150 English UTLAs), Hackney 54.8%, Haringey 54.1%, Enfield 53.3%; lowest Lewisham 35.6% (147th of 150), Hammersmith and Fulham 37.3%, Havering 40.0%, Newham 40.5%.
- Over-14-day share: Haringey 6.2% (lowest in England), Redbridge and Greenwich 7.6%, Hackney 7.7%; highest Lewisham 18.0%, Richmond 16.8%, Hounslow 16.3%.
- Appointments per 1,000: Kensington and Chelsea 558.4, Hounslow 552.9, Hillingdon 552.7; lowest Southwark 373.8, Lewisham 378.7, Camden 396.9 (the three lowest of all 150 UTLAs).
- Phone easy (GPPS 2026): Kensington and Chelsea 77.1% (1st in England), Westminster 72.0% (3rd), Richmond 70.3% (4th); lowest Tower Hamlets 46.8%, Redbridge 47.0%, Enfield 48.3%, Barnet 48.7%. Barnet pairs the best same-day rate in England with one of the worst phone scores. The same pattern at practice level: Stamford Hill Group Practice, Hackney (F84013; 18,288 patients) booked 78.4% of its 13,289 July 2026 appointments same-day and 92.2% within 7 days, yet only 31.2% of its patients said getting through by phone was easy (29.0% in 2025, 28.5% in 2024), with 6.5 fully qualified GP FTE and 24.8% of its weekday online requests arriving in the 8am hour.
- Overall experience good: Kensington and Chelsea 83.7%, Wandsworth 83.6%, Richmond 83.1%, Hackney 81.3%, Kingston 81.2%; lowest Tower Hamlets 62.0% (150th of 150), Redbridge 67.4% (145th), Barking and Dagenham 69.2%, Newham 70.0%.
- Wait about right: Hackney 75.8% (9th in England); Tower Hamlets 54.9% (150th), Barking and Dagenham 55.6%, Newham 55.7%, Bexley 57.2%, Lewisham 59.6%, Enfield 60.8% all in the bottom 10 nationally.
- GP cover: Hackney 1,851, Kingston 1,900, Merton 1,906, Wandsworth 1,923 patients per fully qualified GP FTE; Brent 3,300 (149th of 150), Redbridge 3,080, Newham 3,058, Hammersmith and Fulham 2,992.
- 8am online share: Enfield 41.4% (highest in England), Sutton 29.8%, Barking and Dagenham 25.9%; lowest Hammersmith and Fulham 12.3% (lowest in England), Kensington and Chelsea 15.3%, City of London 15.8%.

3.6 England UTLA league (150 areas with 5+ practices; top and bottom 5; full top/bottom 10 for ten measures in league_tables.md, all areas in areas.csv)

Measure	Best 5	Worst 5
Same-day share, Jul 2026	Barnet 58.4; Bedford 57.2; Coventry 56.7; Solihull 56.7; Liverpool 55.9	Swindon 29.4; Isle of Wight 32.2; Darlington 34.4; Lewisham 35.6; South Gloucestershire 35.8
Over-14-day share, Jul 2026 (low = good)	Haringey 6.2; Slough 6.4; Coventry 6.4; Bedford 7.4; Redbridge 7.6	Isle of Wight 32.7; Swindon 30.8; Darlington 30.3; North Tyneside 28.3; Norfolk 27.8
Appointments per 1,000, Jul 2026	Bedford 787.8; Bradford 728.1; Isle of Wight 726.5; Plymouth 716.1; North Lincolnshire 688.9	Southwark 373.8; Lewisham 378.7; Camden 396.9; Waltham Forest 405.8; Merton 406.3
GPPS 2026 phone easy	Kensington and Chelsea 77.1; Westmorland and Furness 73.6; Westminster 72.0; Richmond 70.3; Wigan 70.3	Derby 34.8; Telford and Wrekin 38.7; Sandwell 39.7; Torbay 40.3; Solihull 40.4
GPPS 2026 contact experience good	Darlington 83.0; Kensington and Chelsea 82.6; North Yorkshire 81.1; Richmond 81.1; Westmorland and Furness 80.9	Sandwell 57.0; Derby 58.4; Tower Hamlets 58.8; Bracknell Forest 60.5; Medway 61.3
GPPS 2026 offered choice of time/day	Darlington 72.5; Westminster 72.5; Hammersmith and Fulham 70.8; Richmond 70.6; Kensington and Chelsea 70.1	Central Bedfordshire 39.8; Medway 41.6; Halton 42.2; Bracknell Forest 42.3; Portsmouth 43.7
GPPS 2026 wait about right	North East Lincolnshire 83.5; Stockport 80.6; Warwickshire 79.6; Suffolk 78.6; Worcestershire 77.5	Tower Hamlets 54.9; Sandwell 55.0; Barking and Dagenham 55.6; Newham 55.7; Bexley 57.2
GPPS 2026 overall good	Darlington 86.9; Stockport 84.9; Bath and NE Somerset 84.6; Devon 84.2; Westmorland and Furness 83.7	Tower Hamlets 62.0; Medway 64.6; Sandwell 64.9; Peterborough 65.0; Bracknell Forest 65.1
Patients per FQ GP FTE, Dec 2025 (low = good)	Devon 1,702; Westmorland and Furness 1,775; North Somerset 1,776; Wirral 1,789; Northumberland 1,798	Medway 3,402; Brent 3,300; Kingston upon Hull 3,166; Redbridge 3,080; Newham 3,058
8am-hour share of weekday online requests, Feb 2026	Enfield 41.4; Nottingham 38.5; Warrington 35.1; Luton 34.6; Darlington 33.9 (most front-loaded)	Hammersmith and Fulham 12.3; St Helens 13.8; Brighton and Hove 14.9; Isle of Wight 15.0; Dorset 15.1 (least)

Note the pattern: Swindon, Isle of Wight and Darlington are at the bottom on same-day booking and the top on over-14-day booking, yet Darlington has the best patient-reported contact experience and overall experience in England. A low same-day share can reflect a practice that books ahead well rather than one that cannot see people quickly; the GPPS "wait about right" question ($r = +0.05$ with over-14-day share across UTLAs) suggests patients do not read long booking horizons as a problem in themselves.

Sub-ICB locations (106): highest same-day share NHS Cheshire and Merseyside 99A (Liverpool) 56.0%, Staffordshire and Stoke 05W 55.0%, West and North London 93C 54.2%, Coventry and Warwickshire B2M3M 53.3%; lowest Greater Manchester 02H 36.1%, Lancashire and South Cumbria 01K 36.4%, 00R 37.2%, Bristol/North Somerset/South Gloucestershire 15C 37.3%.

3.7 Practices: best and worst nationally (list size $\geq 3,000$; full 20-row tables in league_tables.md)

- Highest same-day share, July 2026: Central Surgery, Warwickshire (M84023) 84.0% of 14,767 appointments; Probert Road Surgery, Wolverhampton 83.4%; Old Swan Health Centre, Liverpool 82.0%; Coventry Road Medical Centre, Birmingham 81.2%; Derry Downs Surgery, Bromley 80.7%. London entries in the top 20: Stamford Hill Group Practice, Hackney 78.4% (13,289 appointments); Islington Central Medical Centre 78.3% (20,367); Wallasey Medical Centre, Hillingdon 77.9%; Lichfield Grove Surgery, Barnet 77.8%.
- Lowest same-day share: College Street Medical Practice, Derbyshire (C81097) 4.3%; Meridian Practice, Coventry 6.8%; Eldene Surgery, Swindon 9.5%; Abbey Meads Medical Practice, Swindon 10.5%; Soho Square General Practice, Westminster 11.1%; Archway Medical Centre, Islington 12.2% (31,951 patients); Essex Lodge, Newham 12.7%; Albion Health Centre, Tower Hamlets 12.8%; The Ruiz Medical Practice, Newham 13.4%.
- Highest over-14-day share: Bird-in-Eye Surgery, East Sussex 59.2%; College Street Medical Practice, Derbyshire 58.8%; Askern Medical Practice, Doncaster 55.3%; Sherwood Medical Partnership, Nottinghamshire 55.0%; East Norwich Medical Partnership 52.5%; Westrop Medical Practice, Swindon (50,271 patients) 48.3%.
- Lowest over-14-day share (0.0-0.7%): Withington Medical Practice, Manchester; Holyhead Primary Health Care Centre, Birmingham; Dr CM Patel's Surgery, Newham; West London Medical Centre, Hillingdon; Lees Medical Practice, Oldham; Cavendish Medical Practice, Birmingham; Druid Group - EMC Surgery, Birmingham; The Heathcote Primary Care Centre, Redbridge; Yeading Court Surgery, Hillingdon; Arcadian Gardens Surgery, Haringey.
- GPPS 2026 phone easy, lowest (50+ responses): Regis Medical Centre, Sandwell (39,804 patients) 5.6%; Teldoc, Telford (51,598 patients) 6.2%; Naseby Medical Centre, Birmingham 9.4%; Vine Medical Group, Hampshire 10.5%; Sutherland Lodge Surgery, Essex 10.9%; The Park Medical Practice, Derby 11.3%; Ellis Practice, Brent 14.7% (lowest in London). Highest: The Glebeland Surgery, Worcestershire 100%; The Surgery (N81614), Cheshire East 100%; Cheriton Bishop Surgery, Devon 99.5%; Ingleton Avenue Surgery, Bexley 99.1% (highest in London).
- GPPS 2026 overall experience good, lowest: Rushden Medical Centre, North Northamptonshire 29.7%; Netherley Health Centre, Liverpool 34.7%; Kings Cross Surgery, Camden 36.3% (52 responses); St Lukes Primary Care Centre, West Northamptonshire 38.0%; Naseby Medical Centre, Birmingham 38.1%; Meon Health Practice, Hampshire (35,758 patients) 39.0%; Tulasi Medical Centre, Barking and Dagenham 41.4%; St Andrews Health Centre, Tower Hamlets (32,416 patients) 42.4%. Highest (100%): Gainford Surgery, County Durham; Quakers Lane Surgery, North Yorkshire; Regent Square Group Practice, Doncaster; Mere Surgery, Wiltshire; Redfern Health Centre, Devon; Brown Clee Medical Centre, Shropshire; Budbrooke Medical Centre, Warwickshire.

4. Caveats

NHS England's own (from the July 2026 Annex 1 "Data Quality" sheet and the summary workbook):

- GPAD data "is known to contain a number of data quality issues" because practices manage appointment books for care, not analysis; what counts as an appointment varies between practices despite the 2020 NHS England/BMA guidance.
- Coverage: practices must agree to participate; data comes only from EMIS, TPP, EvergreenLife, Medicus and Archvale systems. July 2026: 6,114 of 6,179 open practices included (98.9%), 99.9% of patients. Excluded during processing: inactive/closed practices and practices with fewer than 1 appointment per registered patient per year.
- Appointment mode is set locally and "may not represent the actual care setting"; telephone triage and home visits are often recorded as one blocked period rather than individual slots, which deflates their counts.
- Only the GP healthcare-professional type is recorded consistently enough to publish; everything else is "Other Practice staff"; blanks arise from generic lists and staff set-up.
- Time from booking to appointment is driven by availability, patient preference, urgency, GP advice and planned repeat bookings; a long lead time is not necessarily a long wait for care, and a same-day booking may be the result of a triage system rather than open access.
- Activity recorded in PCN hub appointment systems and some enhanced-access activity is not in the practice-level output (it is in the national summary: Table 1b/1c). Practice-level rates vary with patient demographics, deprivation and local service models.
- Status: "attended, DNA or unknown" is the final recorded status; 6.2% unknown nationally.
- The series is "Official Statistics in Development".

Additional caveats from this build:

- Month choice. July 2026 is the latest practice-level month available; August 2026 (published 24 Sep 2026) could not be retrieved. July 2023 had 21 working days against 23 in July 2024, 2025 and 2026, so the 2023 to 2024 rise in monthly totals overstates the underlying change (per-working-day figures are given above).
- List sizes for rates are at 1 July 2026 (registration file); for 2023-2025 they are the list sizes published in that year's Annex 1. 38 practices could not be mapped to a local authority (listed in `build_log.json`). All 6,114 practices in the July 2026 appointments file matched a 1 July 2026 list size; the 4,936-patient gap between my list-size sum (63,388,625) and NHS England's "registered patients at included practices" (63,393,561) reflects a slightly different extract on their side and moves the per-1,000 rate by 0.1.
- Local authority = location of the practice's main-site postcode, not where its patients live; practices on borough boundaries serve patients from neighbouring areas. Branch surgeries are not separately located.
- GPPS: practice results are survey estimates (median about 110 responses per practice); extreme practice values (100%, 5.6%) carry wide confidence intervals (the CSV includes `lowileval`/`hiwileval` columns if needed). The practice top/bottom lists require 50+ responses. Area results weighted by weighted evaluation base, not by population; the published ICS/national files use Ipsos's own weighting, which gives the same England figures to within 0.1 point. 2024 and 2025 lack the "not offered any choice" summary (2026 only).
- Workforce: 31 December 2025, seven months before the appointments month; includes estimates for 288 practices (flagged); the England practice-file FTE total (28,607) is below the bulletin's 28,777 because the bulletin includes estimates for non-returning practices. "Fully qualified" here includes locums (NHS England's headline), a second column excludes them.
- Online consultations: February 2026 is the latest capture; only practices with an online consultation system (6,168) report; the data counts submissions, not patients, and includes admin requests (65.7% of weekday submissions were clinical). The time bands are NHS England's; the 8am hour share is a demand-timing measure and does not show whether requests were accepted or closed at 8am.
- The brief asked for an NSPL-based mapping; the NSPL was not at the stated path, so the ONS-derived postcodes.io lookup was used (fields `admin_district`, `admin_county`, `region`, `GSS codes`). This is the same source hierarchy as NSPL (district/county) and should give identical UTLA assignment for current postcodes.
- Something removed the unzipped CSVs from `raw\` subfolders part-way through the session (the zips survived); everything was re-extracted from the saved zips and rebuilt, and the England total reconciles with the published figure, so no output is affected. If the subfolders are empty again, re-run `tar -xf` on each zip in `raw\` before re-running `tools\build.js`.

Full league tables

England

Area	Practices	Patients (Jul 26)	Appts/1,000 (Jul 26)	Same day %	Within 7d %	Over 14d %	Over 28d %	F2F %	GP %	DNA %	Phone easy % (GPPS26)	Contact exp good %	Choice time/day %	Wait about right %	Overall good %	Patients per FQ GP FTE (Dec 25)	OC/1,000 (Feb 26)	8-9am share of weekday OC %
England	6,176	63,388,625	535.3	44.7	69.6	17.9	5.4	60.1	44.5	4.3	56.9	72.6	56.9	69.3	76.7	2,228	135	24.6

ONS regions

Area	Practices	Patients (Jul 26)	Appts/1,000 (Jul 26)	Same day %	Within 7d %	Over 14d %	Over 28d %	F2F %	GP %	DNA %	Phone easy % (GPPS26)	Contact exp good %	Choice time/day %	Wait about right %	Overall good %	Patients per FQ GP FTE (Dec 25)	OC/1,000 (Feb 26)	8-9am share of weekday OC %
West Midlands	730	6,645,406	546.2	49.6	75.1	13.4	3.6	59.2	48.3	4.7	57.7	72.7	57	71.4	77	2,169	132.8	23.5
London	1,132	10,984,939	468.3	46.6	75.5	11.6	2.3	56.8	53.1	5.7	59.7	72.4	60.9	66.5	75.4	2,482	123.2	21.4
East of England	606	6,950,636	550	45.3	68.8	19.1	6.1	62.5	40.3	3.3	54.2	72.1	53.6	71.1	76	2,374	170.6	26.7
North West	966	8,295,486	496.2	44.4	70.2	17	4.5	60.9	47.3	5.2	60.1	74.5	57.5	71.7	78.7	2,129	121.6	26.6
Yorkshire and The Humber	585	6,013,479	596.4	44.2	68.3	19.6	6.6	62.8	39.8	3.6	55.4	72.7	57.9	70.4	77.3	2,160	130.5	25.7
South East	797	10,168,783	517.6	43.6	67.9	19.7	5.9	57	44.9	4.1	53	71	53	67.4	75.5	2,231	149.6	24.8
East Midlands	505	5,320,395	576	42.7	65.8	21.7	7.7	63.2	39.6	3.7	51.9	69	54.1	68.2	74.3	2,295	137.8	28.3
South West	513	6,107,355	595.7	41.8	64.8	22.3	7.3	58.5	40.7	3.4	59.6	75.4	59.1	68.8	79.5	1,963	143.4	21.7
North East	304	2,888,277	574.3	41.7	65.7	20.7	6.6	66.8	39	4.2	62.3	76	61	72.3	80.1	2,098	71.1	22.7

London boroughs (all 33, alphabetical)

Area	Practices	Patients (Jul 26)	Appts/1,000 (Jul 26)	Same day %	Within 7d %	Over 14d %	Over 28d %	F2F %	GP %	DNA %	Phone easy % (GPPS26)	Contact exp good %	Choice time/day %	Wait about right %	Overall good %	Patients per FQ GP FTE (Dec 25)	OC/1,000 (Feb 26)	8-9am share of weekday OC %
Barking and Dagenham	35	276,425	527.8	45.9	75.7	10	1.9	58.2	49.1	6.8	52.6	64.9	52.4	55.6	69.2	2,878	71.6	25.9
Barnet	46	446,072	501.8	58.4	82.5	8.2	1.3	48.6	60.7	4.1	48.7	67.2	53.2	65	72.3	2,363	143.3	23.1
Bexley	19	261,935	449.6	44.6	73.6	11.1	1.7	50.5	54.5	4.6	52.8	67.7	61.5	57.2	72.4	2,735	166	20.3
Brent	56	583,721	495.5	44	75.7	11.3	2.1	54.1	43.5	6.5	60.8	71.7	62.2	61.1	70.9	3,300	85.1	16.5
Bromley	41	356,721	443.8	49.9	75.4	13.2	3.5	52.2	57.6	3.5	52.7	71.1	52.4	65.6	75.2	2,380	192.2	23.1
Camden	31	320,201	396.9	50.3	79.4	9.4	1.6	49.9	55.4	6.1	68.3	78.5	68.2	73.5	78.6	2,035	105.1	19.4
City of London	1	9,445	424.7	58	82.4	9.2	1.8	76.6	59.3	3.1	67.4	78.1	71.8	86.9	71.2	2,005	187.1	15.8
Croydon	46	444,346	475.2	43.2	71.9	13.7	3	52.5	51.7	6.3	59.6	73.2	61.4	67	78.8	2,382	155.9	18.3
Ealing	69	471,886	548.4	43	71.2	14.7	3.3	67.2	45	4.6	63.1	71.8	59.9	66.7	75.6	2,894	66.7	22.7
Enfield	31	359,664	464.6	53.3	81.6	8.4	1.4	55.4	55.6	5.1	48.3	63.1	51.7	60.8	70.6	2,495	103.7	41.4
Greenwich	29	328,321	424.3	44.5	78.5	7.6	1.1	51.7	53.5	6.8	56.2	72.1	54.6	64.8	74.7	2,643	149.3	21
Hackney	37	350,012	544.9	54.8	82.5	7.7	1.6	61	52.3	6	68.2	78	68.4	75.8	81.3	1,851	138.6	18.3
Hammersmith and Fulham	28	331,400	430	37.3	70.6	15.7	4.1	61.5	52.1	3.9	61	73.2	70.8	64.1	74.6	2,992	101.1	12.3
Haringey	33	338,733	435.5	54.1	82.4	6.2	1	56.2	58.3	5.5	62.1	73.3	61.2	70.3	76.7	2,418	129.4	22.4
Harrow	28	276,100	525.5	46.6	74	12.3	2.1	63	45.8	6.2	60.8	74.9	59	71.1	77.3	2,371	146	23.1
Havering	36	282,616	418.8	40	70.1	14.9	3	65.8	55.5	5.5	62.3	72.2	58.3	62.1	76.3	2,854	54.7	16.3
Hillingdon	44	348,839	552.7	46.6	76	11	1.7	63.3	49.1	6.2	60.8	72.7	57.6	69.5	76.1	2,764	110.6	20.6
Hounslow	42	338,903	552.9	44.1	70.3	16.3	2.9	60	47	4.4	64.9	74.5	64.7	62	76.9	2,621	66	18.1
Islington	31	301,014	436.8	51.5	80.3	8.9	1	46	61.2	5.9	64.3	77.2	61.6	72.3	76.8	2,502	89.4	16.8
Kensington and Chelsea	32	229,832	558.4	49.6	78.3	8.7	1.8	74.2	51.3	3.7	77.1	82.6	70.1	75.6	83.7	2,218	35.3	15.3
Kingston upon Thames	18	218,577	459.9	50.2	75.3	12.6	3	60.1	59.9	3.9	60.5	78	62.9	74.2	81.2	1,900	174.2	20.6
Lambeth	40	427,545	437.3	47.2	77.4	10.2	2.2	46.5	60.1	6.4	65.9	77.6	62.4	73.1	79.5	2,311	128	22.6
Lewisham	30	352,160	378.7	35.6	65.1	18	3.3	60.8	56.4	8.4	51	71.2	59.4	59.6	74.6	2,450	150.6	23.6
Merton	22	233,640	406.3	46.6	74.3	12.5	3	61.3	63.8	5.9	64.1	76.1	63.7	72.4	80.3	1,906	120.7	20.7
Newham	43	465,266	439.5	40.5	74.8	10.8	1.6	52.2	50.4	7.6	54.8	66	58.2	55.7	70	3,058	164.9	21.3
Redbridge	41	370,005	508.3	49.7	80.3	7.6	1.7	56.6	52.9	5.8	47	63	54.3	62.2	67.4	3,080	85.3	23.5
Richmond upon Thames	27	239,748	431.3	42.8	69.4	16.8	3.7	56.6	60	3.8	70.3	81.1	70.6	68.8	83.1	1,959	142.1	17
Southwark	31	359,022	373.8	44	72.4	13.3	2.2	53.3	59.2	7	60.5	72.8	61.8	65.9	75.6	2,593	135.5	22.5
Sutton	21	215,639	495.1	50.7	75.9	12.8	3.7	50.3	53.5	4.2	60.9	75.3	63.7	71.4	77.7	2,600	142	29.8
Tower Hamlets	30	387,560	500.1	43.3	72.8	12.8	2.5	53.5	52	7.1	46.8	58.8	50.6	54.9	62	2,498	175.1	25.4

Area	Practices	Patients (Jul 26)	Appts/1,000 (Jul 26)	Same day %	Within 7d %	Over 14d %	Over 28d %	F2F %	GP %	DNA %	Phone easy % (GPPS26)	Contact exp good %	Choice time/day %	Wait about right %	Overall good %	Patients per FQ GP FTE (Dec 25)	OC/1,000 (Feb 26)	8-9am share of weekday OC %
Waltham Forest	39	327,660	405.8	47.2	78.1	9.1	1.3	53.5	54.8	6	55.2	70.1	54.8	68	72.8	2,729	157.4	20.1
Wandsworth	38	407,814	457.9	44.2	72.6	13	2.9	57.4	52.6	6.1	67.1	79.6	69.7	74.2	83.6	1,923	190.9	17.8
Westminster	37	324,117	465.3	46	72.9	13.6	3.6	68.4	50.6	4.8	72	77.6	72.5	72.8	78.1	2,449	48.4	16.3

England upper-tier local authority league tables (min 5 practices; 150 areas)

Same-day share, July 2026 (% of appointments)

Ranked high to low; London boroughs marked (L).

Rank	Area	Practices	Value
1	Barnet (L)	46	58.4
2	Bedford	13	57.2
3	Coventry	50	56.7
4	Solihull	19	56.7
5	Liverpool	85	55.9
6	Stoke-on-Trent	35	55
7	Hackney (L)	37	54.8
8	Bracknell Forest	9	54.7
9	Wolverhampton	31	54.5
10	Telford and Wrekin	13	54.2
141	Hammersmith and Fulham (L)	28	37.3
142	Blackpool	16	37.2
143	Bristol, City of	37	36.9
144	Wigan	56	36.1
145	Westmorland and Furness	35	35.9
146	South Gloucestershire	20	35.8
147	Lewisham (L)	30	35.6
148	Darlington	11	34.4
149	Isle of Wight	12	32.2
150	Swindon	17	29.4

Over-14-day share, July 2026 (%)

Ranked low to high; London boroughs marked (L).

Rank	Area	Practices	Value
1	Haringey (L)	33	6.2
2	Slough	13	6.4
3	Coventry	50	6.4
4	Bedford	13	7.4
5	Redbridge (L)	41	7.6
6	Greenwich (L)	29	7.6
7	Hackney (L)	37	7.7
8	Barnet (L)	46	8.2
9	Enfield (L)	31	8.4
10	Kensington and Chelsea (L)	32	8.7
141	Leicestershire	74	25.2
142	Northumberland	36	25.4
143	Derbyshire	87	25.9
144	Gloucestershire	64	26.1
145	Dorset	37	27
146	Norfolk	91	27.8
147	North Tyneside	19	28.3
148	Darlington	11	30.3

Rank	Area	Practices	Value
149	Swindon	17	30.8
150	Isle of Wight	12	32.7

Appointments per 1,000 patients, July 2026

Ranked high to low; London boroughs marked (L).

Rank	Area	Practices	Value
1	Bedford	13	787.8
2	Bradford	53	728.1
3	Isle of Wight	12	726.5
4	Plymouth	22	716.1
5	North Lincolnshire	18	688.9
6	Dorset	37	677.8
7	Cornwall	54	670
8	Wirral	43	670
9	County Durham	61	664.2
10	North East Lincolnshire	19	662
141	Havering (L)	36	418.8
142	Medway	32	418.3
143	Bury	25	417.9
144	Windsor and Maidenhead	19	417
145	Trafford	26	414
146	Merton (L)	22	406.3
147	Waltham Forest (L)	39	405.8
148	Camden (L)	31	396.9
149	Lewisham (L)	30	378.7
150	Southwark (L)	31	373.8

GPPS 2026: easy to get through by phone (%)

Ranked high to low; London boroughs marked (L).

Rank	Area	Practices	Value
1	Kensington and Chelsea (L)	32	77.1
2	Westmorland and Furness	35	73.6
3	Westminster (L)	37	72
4	Richmond upon Thames (L)	27	70.3
5	Wigan	56	70.3
6	Darlington	11	70.1
7	Sunderland	39	70.1
8	West Berkshire	13	69.5
9	North Yorkshire	65	69.1
10	Bath and North East Somerset	20	68.4
141	Portsmouth	10	43.9
142	Medway	32	41.5
143	Peterborough	17	41.4
144	Bracknell Forest	9	41.4
145	Bradford	53	40.7
146	Solihull	19	40.4
147	Torbay	10	40.3
148	Sandwell	45	39.7
149	Telford and Wrekin	13	38.7
150	Derby	22	34.8

GPPS 2026: good experience of contacting practice (%)

Ranked high to low; London boroughs marked (L).

Rank	Area	Practices	Value
1	Darlington	11	83
2	Kensington and Chelsea (L)	32	82.6
3	North Yorkshire	65	81.1
4	Richmond upon Thames (L)	27	81.1
5	Westmorland and Furness	35	80.9
6	Bath and North East Somerset	20	80.7
7	Wigan	56	80.7
8	Devon	84	80.6
9	Stockport	32	80.5
10	Worcestershire	60	80.1
141	Peterborough	17	63
142	Redbridge (L)	41	63
143	Telford and Wrekin	13	62.9
144	Leicester	51	61.8
145	Portsmouth	10	61.7
146	Medway	32	61.3
147	Bracknell Forest	9	60.5
148	Tower Hamlets (L)	30	58.8
149	Derby	22	58.4
150	Sandwell	45	57

GPSS 2026: offered choice of time or day (%)

Ranked high to low; London boroughs marked (L).

Rank	Area	Practices	Value
1	Darlington	11	72.5
2	Westminster (L)	37	72.5
3	Hammersmith and Fulham (L)	28	70.8
4	Richmond upon Thames (L)	27	70.6
5	Kensington and Chelsea (L)	32	70.1
6	Westmorland and Furness	35	70
7	Wandsworth (L)	38	69.7
8	Stockport	32	69.4
9	Hackney (L)	37	68.4
10	Camden (L)	31	68.2
141	Peterborough	17	45.3
142	York	10	45
143	Warrington	26	44.9
144	Derby	22	44.8
145	Milton Keynes	23	44.4
146	Portsmouth	10	43.7
147	Bracknell Forest	9	42.3
148	Halton	14	42.2
149	Medway	32	41.6
150	Central Bedfordshire	23	39.8

GPSS 2026: wait for appointment about right (%)

Ranked high to low; London boroughs marked (L).

Rank	Area	Practices	Value
1	North East Lincolnshire	19	83.5
2	Stockport	32	80.6
3	Warwickshire	68	79.6
4	Suffolk	70	78.6
5	Worcestershire	60	77.5
6	Stoke-on-Trent	35	76.9

Rank	Area	Practices	Value
7	Cheshire West and Chester	41	76.4
8	North Tyneside	19	76.1
9	Hackney (L)	37	75.8
10	Wirral	43	75.8
141	Enfield (L)	31	60.8
142	Medway	32	60.3
143	Bracknell Forest	9	59.9
144	Leicester	51	59.6
145	Lewisham (L)	30	59.6
146	Bexley (L)	19	57.2
147	Newham (L)	43	55.7
148	Barking and Dagenham (L)	35	55.6
149	Sandwell	45	55
150	Tower Hamlets (L)	30	54.9

GPPS 2026: overall experience good (%)

Ranked high to low; London boroughs marked (L).

Rank	Area	Practices	Value
1	Darlington	11	86.9
2	Stockport	32	84.9
3	Bath and North East Somerset	20	84.6
4	Devon	84	84.2
5	Westmorland and Furness	35	83.7
6	Kensington and Chelsea (L)	32	83.7
7	North Yorkshire	65	83.6
8	Wandsworth (L)	38	83.6
9	West Berkshire	13	83.5
10	Dorset	37	83.2
141	Portsmouth	10	68.5
142	Leicester	51	68.1
143	Derby	22	67.8
144	Plymouth	22	67.6
145	Redbridge (L)	41	67.4
146	Bracknell Forest	9	65.1
147	Peterborough	17	65
148	Sandwell	45	64.9
149	Medway	32	64.6
150	Tower Hamlets (L)	30	62

Patients per fully qualified GP FTE, Dec 2025 (lower = better staffed)

Ranked low to high; London boroughs marked (L).

Rank	Area	Practices	Value
1	Devon	84	1,702
2	Westmorland and Furness	35	1,775
3	North Somerset	13	1,776
4	Wirral	43	1,789
5	Northumberland	36	1,798
6	Herefordshire, County of	18	1,831
7	Sheffield	74	1,836
8	Hackney (L)	37	1,851
9	Stockport	32	1,852
10	North Yorkshire	65	1,869
141	Luton	24	2,815
142	Havering (L)	36	2,854

Rank	Area	Practices	Value
143	Barking and Dagenham (L)	35	2,878
144	Ealing (L)	69	2,894
145	Hammersmith and Fulham (L)	28	2,992
146	Newham (L)	43	3,058
147	Redbridge (L)	41	3,080
148	Kingston upon Hull, City of	25	3,166
149	Brent (L)	56	3,300
150	Medway	32	3,402

Share of weekday online requests submitted 08:00-08:59, Feb 2026 (%)

Ranked high to low; London boroughs marked (L).

Rank	Area	Practices	Value
1	Enfield (L)	31	41.4
2	Nottingham	44	38.5
3	Warrington	26	35.1
4	Luton	24	34.6
5	Darlington	11	33.9
6	Cheshire West and Chester	41	33.8
7	Milton Keynes	23	33.7
8	Sefton	38	33.6
9	Bolton	49	32.7
10	Stoke-on-Trent	35	32.3
141	Havering (L)	36	16.3
142	Redcar and Cleveland	14	16.1
143	Rochdale	36	15.7
144	Kensington and Chelsea (L)	32	15.3
145	Windsor and Maidenhead	19	15.3
146	Dorset	37	15.1
147	Isle of Wight	12	15
148	Brighton and Hove	30	14.9
149	St. Helens	28	13.8
150	Hammersmith and Fulham (L)	28	12.3

Full ranking of London boroughs by same-day share (July 2026)

Rank	Borough	Same day %	Over 14d %	Phone easy %	Overall good %	Patients per FQ GP FTE
1	Barnet	58.4	8.2	48.7	72.3	2,363
2	City of London	58	9.2	67.4	71.2	2,005
3	Hackney	54.8	7.7	68.2	81.3	1,851
4	Haringey	54.1	6.2	62.1	76.7	2,418
5	Enfield	53.3	8.4	48.3	70.6	2,495
6	Islington	51.5	8.9	64.3	76.8	2,502
7	Sutton	50.7	12.8	60.9	77.7	2,600
8	Camden	50.3	9.4	68.3	78.6	2,035
9	Kingston upon Thames	50.2	12.6	60.5	81.2	1,900
10	Bromley	49.9	13.2	52.7	75.2	2,380
11	Redbridge	49.7	7.6	47	67.4	3,080
12	Kensington and Chelsea	49.6	8.7	77.1	83.7	2,218
13	Lambeth	47.2	10.2	65.9	79.5	2,311
14	Waltham Forest	47.2	9.1	55.2	72.8	2,729
15	Harrow	46.6	12.3	60.8	77.3	2,371
16	Hillingdon	46.6	11	60.8	76.1	2,764
17	Merton	46.6	12.5	64.1	80.3	1,906
18	Westminster	46	13.6	72	78.1	2,449
19	Barking and Dagenham	45.9	10	52.6	69.2	2,878

Rank	Borough	Same day %	Over 14d %	Phone easy %	Overall good %	Patients per FQ GP FTE
20	Bexley	44.6	11.1	52.8	72.4	2,735
21	Greenwich	44.5	7.6	56.2	74.7	2,643
22	Wandsworth	44.2	13	67.1	83.6	1,923
23	Hounslow	44.1	16.3	64.9	76.9	2,621
24	Brent	44	11.3	60.8	70.9	3,300
25	Southwark	44	13.3	60.5	75.6	2,593
26	Tower Hamlets	43.3	12.8	46.8	62	2,498
27	Croydon	43.2	13.7	59.6	78.8	2,382
28	Ealing	43	14.7	63.1	75.6	2,894
29	Richmond upon Thames	42.8	16.8	70.3	83.1	1,959
30	Newham	40.5	10.8	54.8	70	3,058
31	Havering	40	14.9	62.3	76.3	2,854
32	Hammersmith and Fulham	37.3	15.7	61	74.6	2,992
33	Lewisham	35.6	18	51	74.6	2,450

Sub-ICB locations: top and bottom 10 by same-day share (July 2026)

Sub-ICB	Code	Practices	Same day %	Over 14d %	Appts/1,000	Phone easy %
NHS Cheshire and Merseyside ICB - 99A	99A	83	56	9.2	483.8	56
NHS Staffordshire and Stoke-on-Trent ICB - 05W	05W	36	55	9.8	491.7	67.1
NHS West and North London ICB - 93C	93C	175	54.2	8	449.2	57.9
NHS Coventry and Warwickshire ICB - B2M3M	B2M3M	119	53.3	9.9	508.6	64.3
NHS Cheshire and Merseyside ICB - 02E	02E	26	51.5	14.2	536.4	49.9
NHS Staffordshire and Stoke-on-Trent ICB - 05G	05G	30	51.3	10.4	494.7	67.6
NHS Black Country ICB - D2P2L	D2P2L	169	51	12.8	589.1	53.3
NHS Greater Manchester ICB - 14L	14L	82	50.7	12.9	437.9	62.1
NHS Birmingham and Solihull ICB - 15E	15E	175	50.3	11.5	554.5	50.7
NHS Essex ICB - 99E	99E	34	49.8	13.8	551.7	51.9
NHS North East and North Cumbria ICB - 84H	84H	61	38	18.5	664.2	67
NHS Cheshire and Merseyside ICB - 01J	01J	23	37.9	14.3	521.9	52.2
NHS Lancashire and South Cumbria ICB - 00X	00X	25	37.9	24.8	481.3	65.1
NHS Humber and North Yorkshire ICB - 42D	42D	63	37.7	25.1	592.2	69.3
NHS Greater Manchester ICB - 01Y	01Y	31	37.5	22.4	509.7	58.8
NHS Greater Manchester ICB - 02A	02A	26	37.4	17.8	414	67.2
NHS Bristol, North Somerset and South Gloucestershire ICB - 15C	15C	71	37.3	21.3	481.4	54.6
NHS Lancashire and South Cumbria ICB - 00R	00R	16	37.2	20.9	495.9	57.4
NHS Lancashire and South Cumbria ICB - 01K	01K	31	36.4	24.8	479.9	64.3
NHS Greater Manchester ICB - 02H	02H	56	36.1	16.7	432.9	70.3

Practices: best and worst 20 nationally (list size >= 3,000 at 1 July 2026)

Same-day share of appointments, July 2026 (%) - highest 20

Code	Practice	Local authority	List size	Value	N (appts or responses)
M84023	CENTRAL SURGERY	Warwickshire	20,096	84	14,767
M92041	PROBERT ROAD SURGERY	Wolverhampton	4,575	83.4	1,793
N82074	OLD SWAN HEALTH CENTRE	Liverpool	9,096	82	7,128
M85699	COVENTRY ROAD MEDICAL CENTRE	Birmingham	5,069	81.2	2,971
G84005	DERRY DOWNS SURGERY	Bromley	5,258	80.7	2,230
G82790	OLD SCHOOL SURGERY	Kent	6,200	80.3	4,097
M86044	PARK HOUSE	Coventry	4,670	79.9	3,699
C82088	HORIZON HEALTHCARE	Leicester	10,384	79.3	10,494
G82019	EDENBRIDGE MED PRACTICE	Kent	13,461	78.8	16,515
Y00252	DR SJC CLAY'S PRACTICE	Leicestershire	3,024	78.6	2,581
D83610	SWAN SURGERY	Suffolk	12,734	78.5	10,055

Code	Practice	Local authority	List size	Value	N (appts or responses)
F84013	STAMFORD HILL GROUP PRACTICE	Hackney	18,288	78.4	13,289
F83010	ISLINGTON CENTRAL MEDICAL CENTRE	Islington	25,327	78.3	20,367
E86619	WALLASEY MEDICAL CENTRE	Hillingdon	3,313	77.9	1,760
E83005	LICHFIELD GROVE SURGERY	Barnet	5,838	77.8	4,325
M86610	ST GEORGES ROAD SURGERY	Coventry	8,313	77.8	6,733
N85013	UPTON GROUP PRACTICE	Wirral	7,694	77.5	8,590
M81055	CORNHILL SURGERY	Worcestershire	5,806	77	7,112
M83065	BARTON	Staffordshire	7,230	77	4,702
M83066	HARTSHILL MEDICAL CENTRE	Stoke-on-Trent	7,763	76.9	4,778

Same-day share of appointments, July 2026 (%) - lowest 20

Code	Practice	Local authority	List size	Value	N (appts or responses)
C81097	COLLEGE STREET MEDICAL PRACTICE	Derbyshire	5,617	4.3	2,330
Y00996	MERIDIAN PRACTICE	Coventry	3,735	6.8	1,559
J83047	ELDENE SURGERY	Swindon	8,396	9.5	4,120
J83035	ABBEY MEADS MEDICAL PRACT	Swindon	14,837	10.5	6,641
E87714	SOHO SQUARE GENERAL PRACTICE	Westminster	5,611	11.1	1,232
P88009	WOODLEY VILLAGE SURGERY	Stockport	3,035	12	764
J83050	PATFORD HOUSE PARTNERSHIP	Wiltshire	14,864	12	6,120
F83004	ARCHWAY MEDICAL CENTRE	Islington	31,951	12.2	5,345
B82079	STILLINGTON SURGERY	North Yorkshire	3,751	12.2	1,717
J83633	VICTORIA CROSS SURGERY	Swindon	10,412	12.3	4,944
M85757	SOHO ROAD HEALTH CENTRE	Birmingham	4,283	12.7	1,606
F84052	ESSEX LODGE	Newham	17,003	12.7	7,037
F84012	ALBION HEALTH CENTRE	Tower Hamlets	8,889	12.8	3,011
G82086	THE NEW SURGERY	Kent	10,242	12.9	3,446
G82032	PELHAM MEDICAL PRACTICE	Kent	15,340	13.1	5,539
F84666	THE RUIZ MEDICAL PRACTICE	Newham	5,891	13.4	2,289
Y02875	LINDLEY HOUSE HEALTH CENTRE	Oldham	4,859	13.6	5,909
P81780	RIVERSIDE FAMILY PRACTICE	Lancashire	5,630	13.7	2,449
G82217	HARBOUR MEDICAL PRACTICE	Kent	3,388	13.7	1,002
B86673	WETHERBY & BRAMHAM SURGERY	Leeds	7,014	13.8	3,433

Over-14-day share of appointments, July 2026 (%) - highest 20

Code	Practice	Local authority	List size	Value	N (appts or responses)
G81086	BIRD-IN-EYE SURGERY	East Sussex	7,747	59.2	3,571
C81097	COLLEGE STREET MEDICAL PRACTICE	Derbyshire	5,617	58.8	2,330
C86605	ASKERN MEDICAL PRACTICE	Doncaster	7,883	55.3	5,927
C84059	SHERWOOD MEDICAL PARTNERSHIP	Nottinghamshire	13,138	55	5,150
D82071	EAST NORWICH MEDICAL PARTNERSHIP	Norfolk	13,921	52.5	6,905
C81046	WEST HALLAM MEDICAL CTR	Derbyshire	4,652	52.4	1,910
J83024	PRIORY ROAD MEDICAL CENTRE	Swindon	8,694	51.8	3,904
B86673	WETHERBY & BRAMHAM SURGERY	Leeds	7,014	51.7	3,433
D82029	DRAYTON MEDICAL PRACTICE	Norfolk	19,362	51.6	23,936
B81009	MARKET WEIGHTON GROUP PRACTICE	East Riding of Yorkshire	8,464	51.2	3,264
G81077	COLLINGTON SURGERY	East Sussex	16,515	50.6	6,945
L84063	RENDCOMB SURGERY	Gloucestershire	5,024	50.6	1,805
D82048	THORPEWOOD MEDICAL GROUP	Norfolk	12,425	50.5	6,435
C84011	ELMSWOOD SURGERY	Nottingham	8,872	49.9	3,080
C82095	ALPINE HOUSE SURGERY	Leicestershire	9,109	49.2	4,608
J83059	THE LAWN MEDICAL CENTRE	Swindon	9,761	49.2	4,819
J83002	WESTROP MEDICAL PRACTICE	Swindon	50,271	48.3	20,279
A86041	SWARLAND AVENUE SURGERY	Newcastle upon Tyne	6,679	47.5	2,902
A83010	MOORLANDS SURGERY	Darlington	13,108	47.2	6,783

Code	Practice	Local authority	List size	Value	N (appts or responses)
D81084	WILLINGHAM MEDICAL PRACTICE	Cambridgeshire	12,506	46.5	4,563

Over-14-day share of appointments, July 2026 (%) - lowest 20

Code	Practice	Local authority	List size	Value	N (appts or responses)
P84665	WITHINGTON MEDICAL PRACTICE	Manchester	5,268	0	1,611
M85721	HOLYHEAD PRIMARY HEALTH CARE CENTRE	Birmingham	11,173	0	3,870
F84660	DR CM PATEL'S SURGERY	Newham	3,227	0	986
E86620	WEST LONDON MEDICAL CENTRE	Hillingdon	5,079	0	3,245
P85022	LEES MEDICAL PRACTICE	Oldham	5,186	0.1	2,979
M85642	CAVENDISH MEDICAL PRACTICE	Birmingham	5,875	0.1	3,428
M85706	DRUID GROUP - EMC SURGERY	Birmingham	13,921	0.2	9,647
F86624	THE HEATHCOTE PRIMARY CARE CENTRE	Redbridge	3,349	0.2	1,487
E86020	YEADING COURT SURGERY	Hillingdon	4,971	0.2	2,502
F85034	ARCADIAN GARDENS SURGERY	Haringey	8,926	0.3	3,464
M85047	WOODLAND ROAD SURGERY	Birmingham	6,055	0.4	3,168
H85076	STONECOT SURGERY	Sutton	10,130	0.4	6,009
Y02974	THAMESMEAD HEALTH CENTRE	Greenwich	12,239	0.5	4,110
M85174	THE BROOK SURGERY	Birmingham	4,562	0.5	4,546
K81607	CORDWALLIS ROAD SURGERY	Windsor and Maidenhead	3,280	0.5	1,139
F86030	QUEENS ROAD MEDICAL CENTRE	Waltham Forest	8,080	0.5	3,022
E83038	JAI MEDICAL CENTRE	Barnet	8,871	0.5	8,556
E85750	SPRING GROVE MEDICAL PRACTICE	Hounslow	6,881	0.6	2,821
P86602	HEADY HILL SURGERY	Rochdale	3,418	0.7	1,366
G85083	SANDMERE PRACTICE	Lambeth	12,201	0.7	5,783

GPPS 2026: easy to get through by phone (%) - highest 20

Code	Practice	Local authority	List size	Value	N (appts or responses)
M81605	THE GLEBELAND SURGERY	Worcestershire	5,595	100	121
N81614	THE SURGERY	Cheshire East	5,630	100	114
L83098	CHERITON BISHOP SURGERY	Devon	5,484	99.5	122
J81626	FORDINGTON SURGERY	Dorset	5,380	99.4	105
J83060	MERE SURGERY	Wiltshire	5,098	99.4	128
J83601	BURBAGE SURGERY	Wiltshire	4,221	99.4	121
N81031	DRS ADEY AND DANCY	Cheshire West and Chester	6,227	99.4	115
D82085	HINGHAM SURGERY	Norfolk	8,107	99.3	122
G81087	NORTHIAM SURGERY	East Sussex	6,802	99.3	126
C81082	HARTINGTON SURGERY	Derbyshire	3,527	99.2	114
J81035	MILTON ABBAS SURGERY	Dorset	5,012	99.2	121
K84065	SIBFORD SURGERY	Oxfordshire	3,188	99.2	191
L83077	HEAVITREE PRACTICE	Devon	7,850	99.2	126
M82024	BROWN CLEE MEDICAL CENTRE	Shropshire	3,816	99.2	106
G83024	INGLETON AVENUE SURGERY	Bexley	4,866	99.1	174
L83134	WYNDHAM HOUSE SURGERY	Devon	4,066	99.1	115
J81612	CORFE CASTLE SURGERY	Dorset	3,267	99	131
L83129	HARTLAND SURGERY	Devon	3,049	98.9	112
B81091	LITTLEFIELD SURGERY	North East Lincolnshire	5,121	98.8	102
K84078	JERICO HEALTH CENTRE	Oxfordshire	11,464	98.8	97

GPPS 2026: easy to get through by phone (%) - lowest 20

Code	Practice	Local authority	List size	Value	N (appts or responses)
M88004	REGIS MEDICAL CENTRE	Sandwell	39,804	5.6	94
Y01929	TELDOC	Telford and Wrekin	51,598	6.2	108
M85722	NASEBY MEDICAL CENTRE	Birmingham	4,878	9.4	66
J82134	VINE MEDICAL GROUP	Hampshire	23,898	10.5	99

Code	Practice	Local authority	List size	Value	N (appts or responses)
F81117	SUTHERLAND LODGE SURGERY	Essex	10,279	10.9	100
C81051	THE PARK MEDICAL PRACTICE	Derby	26,185	11.3	128
C81008	ROYAL PRIMARY CARE CLAY CROSS	Derbyshire	9,705	11.6	122
M82038	SHIFNAL & PRIORSLEE MEDICAL PRACTICE	Shropshire	14,191	11.8	99
B83052	KENSINGTON PARTNERSHIP	Bradford	23,315	12.1	92
K82038	POPLAR GROVE PRACTICE	Buckinghamshire	24,682	12.4	104
E82091	PARKWOOD SURGERY	Hertfordshire	15,997	12.5	105
G81095	HASTINGS OLD TOWN SURGERY	East Sussex	25,398	12.8	103
L81632	EMERSONS GREEN MEDICAL CENTRE	South Gloucestershire	10,662	13.5	96
H82091	NEW POND ROW SURGERY	West Sussex	8,441	14.2	91
K83024	RUSHDEN MEDICAL CENTRE	North Northamptonshire	8,631	14.6	122
B83063	AFFINITY CARE	Bradford	58,884	14.6	121
E84032	ELLIS PRACTICE	Brent	6,269	14.7	105
L82050	ROSEDEAN SURGERY	Cornwall	8,706	14.9	90
Y06443	WHYBURN MEDICAL PRACTICE	Nottinghamshire	12,793	15.3	116
Y06810	WHITEHOUSE HEALTH CENTRE	Milton Keynes	16,336	15.9	82

GPSS 2026: overall experience good (%) - highest 20

Code	Practice	Local authority	List size	Value	N (appts or responses)
A83061	GAINFORD SURGERY	County Durham	3,702	100	105
B82034	QUAKERS LANE SURGERY	North Yorkshire	6,329	100	112
C86006	REGENT SQUARE GROUP PRACTICE	Doncaster	10,402	100	94
J83060	MERE SURGERY	Wiltshire	5,098	100	128
L83088	REDFERN HEALTH CENTRE	Devon	5,266	100	127
M82024	BROWN CLEE MEDICAL CENTRE	Shropshire	3,816	100	106
M84069	BUDBROOKE MEDICAL CENTRE	Warwickshire	6,757	100	101
L83049	MORETONHAMPSTEAD HEALTH CENTRE	Devon	3,254	99.4	124
N81031	DRS ADEY AND DANCY	Cheshire West and Chester	6,227	99.4	115
N81069	CHELFORD SURGERY	Cheshire East	4,799	99.4	117
G81087	NORTHAM SURGERY	East Sussex	6,802	99.3	126
N81614	THE SURGERY	Cheshire East	5,630	99.3	114
P92005	ZAMAN	Wigan	4,338	99.3	84
D82085	HINGHAM SURGERY	Norfolk	8,107	99.1	122
J81035	MILTON ABBAS SURGERY	Dorset	5,012	99.1	121
J83601	BURBAGE SURGERY	Wiltshire	4,221	99.1	121
G82186	HAMSTREET SURGERY	Kent	7,953	98.9	114
M84024	HENLEY-IN-ARDEN MED CTR	Warwickshire	6,567	98.9	115
G81614	GROOMBRIDGE AND HARTFIELD MEDICAL GROUP	East Sussex	5,404	98.7	120
L83098	CHERITON BISHOP SURGERY	Devon	5,484	98.7	122

GPSS 2026: overall experience good (%) - lowest 20

Code	Practice	Local authority	List size	Value	N (appts or responses)
K83024	RUSHDEN MEDICAL CENTRE	North Northamptonshire	8,631	29.7	122
N82036	NETHERLEY HEALTH CENTRE	Liverpool	3,291	34.7	89
F83635	KINGS CROSS SURGERY	Camden	7,320	36.3	52
K83041	ST LUKES PRIMARY CARE CENTRE	West Northamptonshire	23,992	38	107
M85722	NASEBY MEDICAL CENTRE	Birmingham	4,878	38.1	66
J82154	MEON HEALTH PRACTICE	Hampshire	35,758	39	152
M88630	CLIFTON LANE MEDICAL CENTRE	Sandwell	5,243	39.4	84
Y06356	BILBOROUGH MEDICAL CENTRE	Nottingham	9,185	41.3	104
F82660	TULASI MEDICAL CENTRE	Barking and Dagenham	18,869	41.4	106
F81075	THE HOLLIES	Essex	11,130	41.7	102
E82091	PARKWOOD SURGERY	Hertfordshire	15,997	41.8	105
B83055	THE RIDGE MEDICAL PRACT.	Bradford	31,106	42.3	86
Y05023	SILVER END SURGERY	Essex	5,106	42.4	167

Code	Practice	Local authority	List size	Value	N (appts or responses)
Y03023	ST ANDREWS HEALTH CENTRE	Tower Hamlets	32,416	42.4	76
G82095	THORNDIKE PARTNERSHIP	Medway	12,058	42.7	99
F81104	CHAPEL STREET SURGERY	Essex	4,273	43.1	115
Y00159	HALL GREEN HEALTH	Birmingham	31,159	43.2	133
C82103	DISHLEY GRANGE MEDICAL PRACTICE	Leicestershire	6,743	43.3	83
F81031	MURREE MEDICAL GROUP	Essex	7,520	43.5	114
Y06810	WHITEHOUSE HEALTH CENTRE	Milton Keynes	16,336	43.6	82

England trend, July 2023 - July 2026 (practices with both appointments and list size)

Month	Practices	Appointments	Registered patients	Per 1,000	Same day %	Within 7d %	Over 14d %	Over 28d %	F2F %	GP %	DNA %
Jul 2023	6,139	27,300,312	61,303,950	445.3	43.6	70.4	16.4	4.3	68.3	46.6	4.4
Jul 2024	6,125	31,308,581	62,603,805	500.1	43.9	69.8	17.2	4.8	64.6	44.2	4.7
Jul 2025	6,144	32,471,764	63,607,945	510.5	43.7	69.1	17.9	5.2	63.1	44.3	4.2
Jul 2026	6,114	33,928,829	63,388,625	535.3	44.7	69.6	17.9	5.4	60.1	44.5	4.3

England GPPS trend 2024-2026 (practice results weighted by weighted base)

Year	Responses	Phone easy %	Contact exp good %	Choice time/day %	Not offered choice %	Wait about right %	Overall good %	Knew next step same day %	Could not contact %
2024	685,040	49.7	67.4	52.9	n/a	65.9	74	88.2	1.2
2025	697,946	53	69.6	54.2	n/a	67.2	75.4	87.7	1.2
2026	654,714	56.9	72.6	56.9	36.6	69.3	76.7	86.5	1.2

London vs England, July 2026 and GPPS 2026

Area	Practices	Patients (Jul 26)	Appts/1,000 (Jul 26)	Same day %	Within 7d %	Over 14d %	Over 28d %	F2F %	GP %	DNA %	Phone easy % (GPPS26)	Contact exp good %	Choice time/day %	Wait about right %	Overall good %	Patients per FQ GP FTE (Dec 25)	OC/1,000 (Feb 26)	8-9am share of weekday OC %
England	6,176	63,388,625	535.3	44.7	69.6	17.9	5.4	60.1	44.5	4.3	56.9	72.6	56.9	69.3	76.7	2,228	135	24.6
London	1,132	10,984,939	468.3	46.6	75.5	11.6	2.3	56.8	53.1	5.7	59.7	72.4	60.9	66.5	75.4	2,482	123.2	21.4